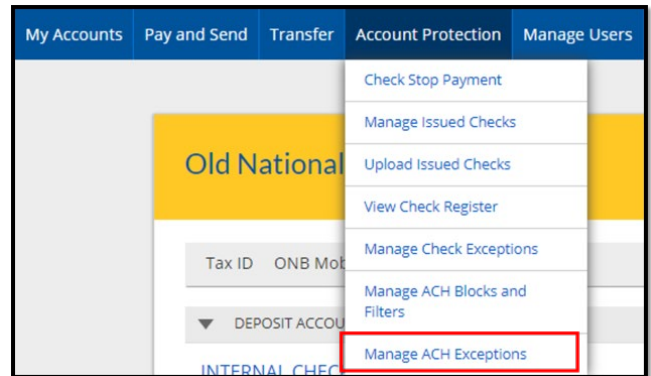


Exception History displays all ACHs rule exceptions decided (pay or return) by the business. Only business users with Manage ACH Positive Pay Exceptions permission will have access to Exception History.

Exception History Basics

1. History can be displayed for the last 30, 60, 90, 180 days or custom dates.
2. History can be filtered by exception status; can also search by memo, amount, exception type, decision type.
3. History appears in a read-only format
4. History can be downloaded to a .csv format
5. History displays on the account level based on entitlements, including accounts across multiple TINs
6. History is grouped by exception type.



Account / Tax ID Name	Memo	Effective Date	Amount	Decision	
Blocked account					
Test Account*2336 Secondarylocation	Tran Type 515 CREDIT	Oct 21, 2018	\$11	Default returned	options
Test Account*2336 Secondarylocation	ATM POS WITHDRAWAL #8623 01 31 MSFT * E07001SXV 800- 642-7676 NV	Oct 21, 2018	\$1	Default returned	options

To view Exception History:
Account Protection > Manage ACH Exceptions

When searching by Exception type and Decision type, additional search options display.

Exception type

Manage Exceptions		Manage Rules		Exception History	
All Accounts ▾				Export	
Dec 4, 2018 - Jan 3, 2019 ▾		Exception type ▾		Search	
100 of 218 records. Export report for full results.					
Account / Tax ID Name	Memo	Effective Date	Select Exception Type ▾		
Blocked account			Account blocked		
4_D_D_Checking Account2114 Primarylocation	Tran Type 510 CREDIT	Dec 30, 2018	Unauthorized debit		
4_D_D_Checking Account2114 Primarylocation	ATM POS WITHDRAWAL #8623 01 31 MSFT * E07001SXV 800-642-7676 NV	Dec 30, 2018	Unauthorized credit		
			Exceeds allowed debit		
			Exceeds allowed credit		

Decision type

Manage Exceptions		Manage Rules		Exception History	
All Accounts ▾				Export	
Dec 4, 2018 - Jan 3, 2019 ▾		Decision type ▾		Search	
100 of 218 records. Export report for full results.					
Account / Tax ID Name	Memo	Effective Date	Select Decision Type ▾		
Blocked account			Default paid		
4_D_D_Checking Account2114 Primarylocation	Tran Type 510 CREDIT	Dec 30, 2018	Default returned		
4_D_D_Checking Account2114 Primarylocation	ATM POS WITHDRAWAL #8623 01 31 MSFT * E07001SXV 800-642-7676 NV	Dec 30, 2018	Paid with exception		
			Returned		
4_D_D_Checking Account2114 Primarylocation	Tran Type 515 CREDIT	Dec 30, 2018	\$11	Default paid	options ▾