



Migration Guide for Remote Deposit Capture

If your company is enrolled in Remote Deposit Capture today, this guide will walk you through the migration to Old National Bank and important differences between the banks' services.

Important Transition Information: Action Required

Mobile Check Deposit

If you use the CFO Mobile app to deposit checks today, you will be migrated to the ONPointe Mobile app to complete these deposits. Your users should install and register the ONPointe Mobile app on their tablet(s) and/or smartphone(s). A step-by-step instructional guide will be provided prior to conversion.

Image Cash Letter Transmission

If you transmit X9 files to CapStar to be deposited (in lieu of logging into CapStar's Remote Deposit Capture service), you will be migrated to Old National's service at the same time as our other services convert. Your last date to transmit deposits to CapStar's server will be on Friday, July 12th. Starting Monday, July 15th, you will transmit to Old National's service. A bank representative will contact you to establish your connection to the Old National's service so you will be ready to transition to Old National's server on July 15th.

Important Transition Information: For Your Information

Desktop Remote Deposit Capture: Migration to Occur in August & September 2024

To give you time to learn Old National's other services, we will convert your business to Old National's Commercial Remote Deposit service in August and September. Look for additional communications from Old National for training opportunities and readiness instructions.

Intra-Day Posting of Deposits

Today, deposits you make using Remote Deposit Capture are visible in CFO during the day they're deposited. Starting on July 15, they will no longer display in ONPointe Treasury on an intra-day basis and instead will be visible on the following day.

Personal Accounts

Personal accounts can make remote deposits using the Old National Mobile app. We do not permit personal accounts on our business remote deposit applications. Personal accounts will not be migrated to ONPointe Mobile's deposit capability on July 15th. Personal accounts in desktop remote deposit capture will be removed upon migration to Commercial Remote Deposit in August or September.

Limits

Daily limits in mobile and remote deposit capture will be migrated as-is from CapStar. Upon migrating to Commercial Remote Deposit, your daily limit may become a "soft" limit, meaning we will not prevent your users from transmitting additional deposits above your daily limit, but they will be tracked for risk management purposes. Mobile deposit limits will remain as "hard" limits, above which you will not be permitted to deposit without a limit increase.

Have Questions? We're Here to Help!

If you need assistance with remote or mobile check deposit services, contact our Treasury Management Client Services team between 8am ET/7am-6pm ET/5pm CT on business days.

Phone: 800-844-1720

Email: tmService@oldnational.com