Migration Guide for Online Information Reporting

If your company uses CapStar Flex Online ("CFO") today, this guide will walk you through the migration to ONPointe Treasury and important differences between the two online banking platforms.

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Important Transition Information: Action Required

ONPointe Secure Browser Installation

ONPointe Treasury is Old National's counterpart to CFO, giving your business modular access to various Treasury Management services. To protect your data from malicious software and other types of fraudulent attacks, we recommend use of our ONPointe Secure Browser software. This software should be installed on each device you use to access ONPointe Treasury, helping match the user to the device(s) they use to access ONPointe Treasury. In June, we will send your CFO primary administrator a package with each user's Software Activation Key – a necessary piece of information to register your user ID to your device(s). For more information about installing and registering for ONPointe Secure Browser, refer to the ONPointe Treasury Getting Started Guide.

QuickBooks & Third-Party Application Connections

Accounting and ERP software applications, such as QuickBooks and NetSuite, often include the option to connect to your bank. At Old National, we limit access by outside software programs to better protect your online banking environment. As such, you may need to perform different functions to re-connect your outside software to Old National.

If you responded "yes" to the survey we published to CFO in April regarding automated feeds into third-party software, we will contact you to guide you through the best option to reconnect to your software. If you did not respond affirmatively to that survey, please contact us for assistance and options to connect to these software programs.

Recurring Account Transfers

If you have any recurring account transfers set up in CFO, you will need to recreate them in ONPointe Treasury. A step-by-step instructional guide will be provided prior to conversion.

Transaction and Balance History in CapStar Flex Online

Your transaction history in CFO will not migrate to ONPointe Treasury. You will have access to view and download history from CFO for 60 days after you convert to ONPointe Treasury. We strongly encourage you to save any history files you may need prior to CFO going offline in September.

Direct Transmission

If you receive your transaction history from CapStar using secure file transmission (SFTP), you will need to work with an Old National specialist to establish SFTP connectivity to our counterpart service, ONPointe Delivery. Look for communications from an Old National representative in the weeks leading up to conversion to assist with establishing this connection.

Encrypted PDF Password

Some reports in ONPointe Treasury require the use of an encrypted PDF. Each user is assigned a password to open these PDFs, and that password may be changed by navigating to My Settings > My Profile. There is a field labeled "Encrypted Report Password" that includes the current password. By changing the password and clicking Save, all subsequent encrypted PDF reports will use the new password.

Important Transition Information: For Your Information

Personal Accounts

If you have personal accounts established in CFO, we will migrate them to ONPointe Treasury as view-only accounts. No transactions may be performed on personal accounts using ONPointe Treasury. To move funds between your business and personal accounts in ONPointe Treasury, use our ACH service.

Overview of Account Information Menu Options

There are many report types included with ONPointe Treasury's information reporting service – this list will help orient you to the different options included:

QuickView

This feature in ONPointe Treasury lets you view the 100 most recent transactions on an account, including check and deposit images, as well as select current-day transactions. You can create Account Groups to arrange your accounts in QuickView to simplify your at-a-glance viewing needs.

Transaction Search

Use this feature to search for transactions and images for a given account over a specified date range. While activity prior to July 15, 2024 will not be loaded into ONPointe Treasury, over time, you will be able to search over a 13-month range for specific transactions by amount, serial number or type.

Balance Reporting

This feature allows users to create convenient, one-click access to reports and files. Each user can create specific report templates and save them to their report list for easy access. These reports feature both balance and transaction information and can accumulate data over a 13-month period. Like Transaction Search, data prior to July 15, 2024 will not be available.

Cash Position Report

This report allows you to view your current cash position, aggregating balances across the accounts you choose to include in the report template.

eStatements

If you subscribe to electronic statements, or "eStatements", with CapStar, your access will be migrated to Old National. You will have access to two different eStatement types: your bank account eStatement and your Analysis eStatement, which is a receipt of your billable bank services. Your last 24 months of CapStar bank account eStatements will be accessible to you in ONPointe Treasury.

Report Delivery

In addition to one-click access for your Balance Reporting and Cash Position Reports, you can also choose to build reports in the Report Delivery feature, which automatically generates a report or file at a frequency you specify, pushing it to your email address or, if enrolled, to your file server using our ONPointe Delivery SFTP service.

Alerts

Alerts are balance-driven email or SMS text message notifications that each user can define to notify them when an account's balance goes above or below the threshold they define for it.

Returned Check Notices

If Old National returns a check that you have written to the depositor of the check, we will provide you with a notice in this section of Account Information.

Have Questions? We're Here to Help!

If you need assistance with Information Reporting in ONPointe Treasury, contact our Treasury Management Client Services team between 8am ET/7am-6pm ET/5pm CT on business days.

Phone: 800-844-1720

Email: tmservice@oldnational.com