



# Migration Guide for ACH Positive Pay

If your company subscribes to ACH Positive Pay using CapStar Flex Online (“CFO”) today, this guide will walk you through the migration to ONPointe Treasury and important differences between the two online banking platforms.

## Important Transition Information: Action Items

### Exception Decisions on Monday, July 15<sup>th</sup>

Be sure your user(s) who make decisions on exception ACH items are ready to access ONPointe Treasury on Monday, July 15<sup>th</sup>. They will have until 1pm CT to provide decisions on exception items. Follow instructions in the ONPointe Treasury Getting Started Guide to register their user access to the computer(s) or mobile device(s) they use to access online banking.

## Important Transition Information: For Your Information

### Important - Default Exception Decision is Return

The default decision for exception items is to return the item, and that default decision cannot be changed. This may vary from your current default decision, so be sure to have users review and provided decisions for exceptions daily to avoid unintended returns.

### Exception Decision Window Differences

Today, you may receive multiple alerts throughout the day, notifying you that a new exception item has been received. Once you convert to ONPointe Treasury, you will only be notified once daily if you have exception items. As ACH items are received throughout the day, we will identify any for which a filter rule doesn’t already exist and withhold them from posting. Overnight, we will load the exceptions into ACH Positive Pay and you will receive an email alert in the morning. You will have until 2pm ET/1pm CT to tell Old National whether you want to allow the item to post or to return it.

### User Permissions

Your user permissions including dual approval for decisions (if applicable) will be migrated from CFO to ONPointe Treasury for you.

### Filter Rules

Your filter rules will be migrated for you. If you would like to modify or add new filter rules, note that they do not take effect in real time. We update your filter rules at 12pm ET/1pm CT each day. If an item that is submitted for filter modification is received prior to that day’s 1pm update, the filter rule update will not reflect on the following day’s exception items.

## Have Questions? We’re Here to Help!

If you need assistance with ACH Positive Pay in ONPointe Treasury, contact our Treasury Management Client Services team between 8am ET/7am CT-6pm ET/ 5pm CT on business days.

Phone: 800-844-1720

Email: [tmservice@oldnational.com](mailto:tmservice@oldnational.com)